

March 1, 2014

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

RE: Reallinx, Inc.
FRN: 0015329535
Certification of CPNI Filing
EB Docket No. 06-36

Dear Ms. Dortch:

On behalf of Reallinx, please find attached Reallinx's certification and statement, pursuant to Section 64.2009(e) of the Commission's Rules, in accordance with the Commission's Public Notice. With this filing is Reallinx's corporate policy documentation.

Thank you for your consideration of the above and the attached. If you have any questions, do not hesitate to contact me.

Very truly yours,

Gabriel Diaz
President

Attachment "A"

Reallinx has in place multiple steps to protect CPNI from persons attempting to falsely obtain CPNI of another person through pretexting. Reallinx any web access of CPNI is password protected. Any other queries are screened by a customer service representative. For all customer-initiated calls, a customer-specific password must be provided before CPNI will be provided to the caller. If a password is not provided, Reallinx will call the customer's authorized contact for authorization. Moreover, Reallinx has included specific language in its employee policies that provide information to all Reallinx employees regarding Reallinx's and the employee's responsibilities with regard to protecting customer CPNI.

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2013

Date filed: March 1, 2014

Name of company covered by this certification: Reallinx, Inc. dba Reallinx

FRN: 0015329535

Name of signatory: Gabriel Diaz

Title of signatory: President

I, Gabriel Diaz, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification as Attachment "A" is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed: _____ /s/
Gabriel Diaz

REALLINX

CUSTOMER PROPRIETARY NETWORK INFORMATION (“CPNI”) PROCEDURES

The operating procedures of Reallinx, Inc. dba Reallinx (“Reallinx”) are designed to ensure compliance with the rules applicable to Customer Proprietary Network Information. Pursuant to those procedures, Employees will not disclose or use Customer Proprietary Network Information (“CPNI”) without customer approval except for valid law enforcement requests or other valid exception. Lacking customer approval, any request to utilize CPNI requires approval of the Vice President of Operation determine validity.

- A. All disclosures or uses of Customer Proprietary Network Information (“CPNI”) are to be approved by the customer except for valid law enforcement requests. Lacking customer approval, any request to utilize CPNI requires approval of the Vice President of Service to determine validity.
- B. All disclosures of CPNI for law enforcement will be listed in the CPNI notebook/file along with backup documentation maintained by the designee of the Vice President of Service. Reallinx does not disclose CPNI to third parties to be used for marketing purposes.
- C. All outbound marketing request campaigns need to be approved by the Vice President of Sales. Such approval will require use of lists of customers showing the opt-in or opt-out approvals including history of notices to customers. Opt-out approvals will only be effective for marketing related to communications services. Opt-in approvals are required for non-communications service marketing.
- D. In instances of Opt-out mechanisms that do not work properly, the Vice President of Service, and/or the Vice President of Regulatory Affairs are required to notify the FCC within five (5) business days in writing. The notice shall be in the form of a letter, and shall include the carrier’s name, a description of the opt-out mechanism(s) used, the problem(s) experienced, the remedy proposed and when it will be/was implemented, whether the relevant state commission(s) has been notified and whether the state commission(s) has taken any action, a copy of the notice provided to customers, and contact information. Such notice must be submitted even if the carrier offers other methods by which customers may opt-out.
- E. Employees will be educated on the company’s policy not to improperly disclose or use CPNI.
- F. A corporate officer acting as agent for the Company will certify on an annual basis stating that the officer has personal knowledge that the Company has established the above operating procedures and that these procedures are adequate to ensure compliance with applicable CPNI rules.

READ, UNDERSTOOD, AND AGREED:

Employee’s Signature

Employee’s Name Printed